

# Arturo Rivas Arias

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## ABOUT ME

I was born in León (Spain) in 1987. Now I am working in my final project of Broadcast Engineering in University of Cantabria.

Spanish driving license.

## EXPERIENCE

*September 2011 - October 2012*

System Technician 24x7 in Centre of Advance Managed Service in CiSGA (ÁMBAR Group):  
Remote configuration and management, remote diagnostic, incident management, ITIL (ISO 20000), monitoring (SNMP, Nagios)...

## EDUCATION

*2010*

English Course in International House Dublín Intermediate level (25 hours).

*2011*

Training course for ISO 20000. Quality Standard for TI Services Management.

*2005 - Actually*

Degree on Broadcast Engineering in University of Cantabria. Now, writing the final project titled "Communication GSM System through free licence software".

## SKILLS

Knowledge in computer and telecommunication market. Experience in networks and protocols specially in GSM, NFC and TCP/IP. Asterisk PBX management: RTC outlets, VoIP extensions, contexts...

Advance level in Microsoft Office, iWork and operating systems like Mac Os X, Linux and Windows. Also móvil OS like Android and iOS. Basic competences in Java, XCode and web development (HTML5, CSS3).

I like to read, play sports and listen to music. I have been in some basketball, football and rugby teams and I have played in music bands. Also, I have worked as a waiter and free-time monitor in summercamps.